

# Information About Error Messages for Unsupported and Legacy Versions

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The information in this article applies to:



## You're using an unsupported or legacy version

Message, information, and error boxes in Chief Architect software may contain a Check Knowledge Base (Check KB) button that, when clicked, launches your web browser to a resource with information about the message or error. However, if you're using a legacy Chief Architect version that is no longer supported, and has no content relating to the message, you may be directed to this page.


Oftentimes, issues or problems that prompt a legacy message or error box to appear have been resolved in newer versions of Chief Architect software.

If you'd like to learn about your upgrade options, please visit the appropriate product page below, or [contact our Sales team](https://www.chiefarchitect.com/company/contact.html) (<https://www.chiefarchitect.com/company/contact.html>) directly.

- [Chief Architect](https://www.chiefarchitect.com/products/upgrade.html) (<https://www.chiefarchitect.com/products/upgrade.html>)
- [Home Designer](https://www.homedesignersoftware.com/discounts/?tab=upgrade#product-container) (<https://www.homedesignersoftware.com/discounts/?tab=upgrade#product-container>)

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