

Message: LoadLibrary failed with error 87: The parameter is incorrect.

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The information in this article applies to:



PROBLEM

When I attempt to open Chief Architect, I receive one of the following error messages:

"LoadLibrary failed with error 87: The parameter is incorrect."

OR

"LoadLibrary failed with error 126: The specified module cannot be found."

How do I resolve this?

CAUSE & SOLUTION

These error messages typically occur when your system is having trouble properly detecting your ATI/AMD graphics card.

In most instances, this can be resolved by updating or reinstalling the ATI/AMD driver associated with your graphics card. To update your ATI/AMD graphics card driver, please see the following AMD website:

<https://www.amd.com/en/support>


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Note: For further assistance on updating your graphics card driver, please contact [AMD Support](https://www.amd.com/en/corporate/contact) (<https://www.amd.com/en/corporate/contact>).

Once the graphics card driver has been updated or reinstalled, reboot your system.

You should now be able to launch the Chief Architect program successfully.

Related Articles

 [Locating Your Computer's Specifications \(/support/article/KB-03129/locating-your-computer-specifications.html\)](/support/article/KB-03129/locating-your-computer-specifications.html)