

# Home Designer Software Downloads

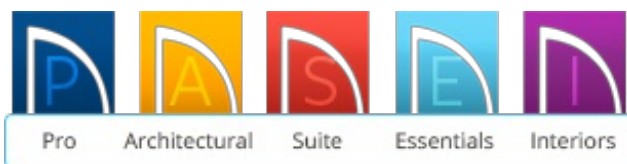
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The information in this article applies to:



## QUESTION

I purchased Home Designer from a third party website, and now I would like a download from Chief Architect directly because:

- I purchased the PC or Mac version, and I would like to be able to download and install on a different supported operating system.
- I had a computer failure or otherwise need to be able to manage my activations on multiple computers.

How can I obtain a download of my Home Designer software program from Chief Architect?

## ANSWER

If you purchased one of our Home Designer 2015 or newer products from a qualified retail outlet, then you can forward your Product Key and proof of purchase to our Customer Service team, and they can create a Digital Locker on our website for your software download and for managing activations.

Please [contact our Customer Service department](#)

<https://www.homedesignersoftware.com/company/contact.html>) directly for more information.

If you purchased a Home Designer software download from Chief Architect directly in the past and need to redownload, simply sign in using your original e-mail address and password on the [Log In \(https://accounts.chiefarchitect.com/\)](https://accounts.chiefarchitect.com/) page.

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