

Home Designer Software Downloads

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The information in this article applies to:



QUESTION

I purchased Home Designer from a third party retailer, but I would like a download from Chief Architect directly because:

- I purchased the PC or Mac version, and I would like to be able to download and install on a different supported operating system.
- I had a computer failure or otherwise need to be able to manage my activations on multiple computers.

How can I obtain a download of my Home Designer software program from Chief Architect?

ANSWER

If you purchased one of our Home Designer products from a qualified retail outlet, you can forward your Product Key and proof of purchase to our Customer Service team, and an account can be setup on our website for the purpose of downloading your software and managing activations.

Please [contact our Customer Service team \(https://www.homedesignersoftware.com/company/contact.html\)](https://www.homedesignersoftware.com/company/contact.html) directly for more information.

If you purchased a Home Designer software download from Chief Architect directly in the past and need to re-download, simply [sign in \(https://accounts.chiefarchitect.com/\)](https://accounts.chiefarchitect.com/) to your account using your original e-mail address and password and access the **Digital Locker: Downloads, Product Keys & License Management** link.

Related Articles

📄 [Finding your Home Designer Product Key \(/support/article/KB-01038/finding-your-home-designer-product-key.html\)](/support/article/KB-01038/finding-your-home-designer-product-key.html)

- 📄 [Home Designer Minimum System Requirements \(/support/article/KB-01095/home-designer-minimum-system-requirements.html\)](/support/article/KB-01095/home-designer-minimum-system-requirements.html)
- 📄 [License Security \(/support/article/KB-00937/license-security.html\)](/support/article/KB-00937/license-security.html)
- 📄 [Message: The e-mail address or password you entered was incorrect. \(/support/article/KB-01098/message-the-e-mail-address-or-password-you-entered-was-incorrect.html\)](/support/article/KB-01098/message-the-e-mail-address-or-password-you-entered-was-incorrect.html)
- 📄 [Using Home Designer on Multiple Computers \(/support/article/KB-01028/using-home-designer-on-multiple-computers.html\)](/support/article/KB-01028/using-home-designer-on-multiple-computers.html)