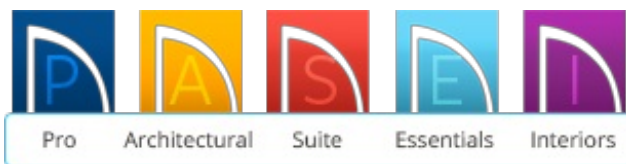


Message: This site requires JavaScript to be fully operational.

Reference Number: **KB-02851**

Last Modified: **January 29, 2019**

The information in this article applies to:



QUESTION

When I visit some web pages, I see a message similar to this one on my screen:

"This site requires JavaScript to be fully operational."

What does this mean?

ANSWER

Many web pages use JavaScript to accomplish certain tasks and provide additional functionality in your browser. If you are seeing this message, then something has prevented JavaScript from running and may cause problems when visiting some web pages. Please see the appropriate resource below to enable JavaScript on your web

browser.

To enable JavaScript

- **Microsoft Edge** - JavaScript is always enabled in Microsoft Edge and cannot be disabled without accessing the Windows Group Policy Editor.
- **Microsoft Internet Explorer** - <https://support.microsoft.com/en-us/help/3135465/how-to-enable-javascript-in-windows>
(<https://support.microsoft.com/en-us/help/3135465/how-to-enable-javascript-in-windows>)
- **Apple Safari** - <https://support.apple.com/en-my/guide/safari/if-features-on-a-webpage-dont-work-ibrw1032/mac> (<https://support.apple.com/en-my/guide/safari/if-features-on-a-webpage-dont-work-ibrw1032/mac>)
- **Google Chrome** - <https://support.google.com/adsense/answer/12654?hl=en>
(<https://support.google.com/adsense/answer/12654?hl=en>)
- **Mozilla Firefox** - Starting with Firefox version 23, JavaScript is always enabled and cannot be disabled without accessing the Firefox Configuration Editor.

Third party add-ons or extensions

Many third party extensions can be added to your browser to enhance their capabilities, or protect you from specific types of possible threats. Among these are extensions that keep JavaScript from executing on web pages.

If you have any such extensions or add-ons installed to your browser then you might try disabling them temporarily.

MORE INFORMATION

For more information on troubleshooting issues with JavaScript or other settings/preferences in your browser, visit your browser's help page.

- [Microsoft Edge \(https://www.microsoft.com/en-us/windows/microsoft-edge\)](https://www.microsoft.com/en-us/windows/microsoft-edge)

- [Microsoft Internet Explorer \(https://support.microsoft.com/en-us/hub/4230784/internet-explorer-help\)](https://support.microsoft.com/en-us/hub/4230784/internet-explorer-help)
- [Apple Safari \(https://www.apple.com/safari/\)](https://www.apple.com/safari/)
- [Google Chrome \(https://www.google.com/chrome/\)](https://www.google.com/chrome/)
- [Mozilla Firefox \(https://www.mozilla.org/en-US/firefox/\)](https://www.mozilla.org/en-US/firefox/)

©2019 Chief Architect, Inc. All rights reserved // [Terms of Use \(https://www.chiefarchitect.com/company/terms.html\)](https://www.chiefarchitect.com/company/terms.html) // [Privacy Policy \(https://www.chiefarchitect.com/company/privacy.html\)](https://www.chiefarchitect.com/company/privacy.html)