Converting a Trial Version into a Full Version

Reference Number: **KB-02849** Last Modified: **June 25, 2025**

This article also applies to the following legacy products:

Pro | Architectural | Suite

QUESTION

While evaluating the trial version, I ended up creating a plan that I would now like to save. How do I activate the full version and not lose my work?

ANSWER

In order to activate the full version of a Chief Architect or Home Designer product, you must first purchase a full version product key. Once purchased, a trial version can be converted to a full version using the instructions below.

Trial versions can only be converted to full programs of the same title. For example, the Home Designer trial cannot be converted to a full version of Chief Architect Premier. This means plans started in the trial version of Home Designer cannot be saved to work in the full version of Chief Architect Premier.

To purchase a full version product key

From within the trial version, navigate to Account> Purchase Chief Architect/Home Designer in Chief Architect X17, Home Designer 2026, and newer versions, or Help> Purchase Chief Architect/Home Designer in Chief Architect X16, Home Designer 2025, and prior versions to open your default web browser to a "Buy Now" page.

You can also click on the **PURCHASE FULL VERSION NOW**PURCHASE FULL VERSION NOW button located at the bottom of the Dashboard.

2. Proceed to checkout. When the purchase is complete, you will receive a confirmation email.

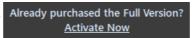
For additional assistance, please <u>contact our Sales team</u> (https://www.chiefarchitect.com/company/contact.html).

Note: Please see the <u>Related Articles</u> section below for more information on locating your full version product key once it has been purchased.

To activate the trial version with a full version product key

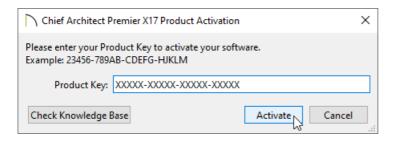
1. Once you have a full version product key, navigate to **Account> Activate Full Version** in Chief Architect X17, Home Designer 2026, and newer versions, or **Help> Activate Full Version** in Chief Architect X16, Home Designer 2025, and prior versions.

You can also click on the **Activate Now**



link at the bottom of the Dashboard.

2. In the **Product Activation** dialog, input the full version product key that you received after purchase and click the **Activate** button.



3. You will receive an Information message thanking you for activating. Click **OK**.



4. The trial version will be converted into the full purchased version, and all limitations will be removed.



(https://www.homedesignersoftware.com/products/trial.html)

- ☐ Finding your Chief Architect Product Key (https://www.chiefarchitect.com/support/article/KB-01034/finding-your-chief-architect-product-key.html)
- ☐ Finding your Home Designer Product Key (/support/article/KB-01038/finding-your-home-designer-product-key.html)
- <u>Limitations of the Chief Architect Trial Version (https://www.chiefarchitect.com/support/article/KB-00967/limitations-of-the-chief-architect-trial-version.html)</u>
- <u>Limitations of the Home Designer Trial Software (/support/article/KB-02946/limitations-of-the-home-designer-trial-software.html)</u>

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