Message: This plan was created by a different product version than you are currently using.

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The information in this article appliesto:



QUESTION

When I first open a plan file sent to me from a Chief Architect or Home Designer Professional user, I receive one of the following messages:

- "#272011625 This plan was created by a different product version than you are currently using. You will only
 be able to view this plan and can't make any modifications. You can edit this plan fully using another Chief
 Architect product. Visit our website at https://www.chiefarchitect.com/) for
 more information on our professional series of products."
- "#272011623 This plan was created by a professional version of Chief Architect and has been enabled for
 editing in select Home Designer Products. You will be able to make modifications, but they may be limited by
 the person who created this plan. You can edit this plan fully using another Chief Architect product. Visit our
 web site at https://www.chiefarchitect.com/ for more information on our
 professional series of products."

Why does this occur?

ANSWER

If the plan you received was created in Chief Architect Premier, Chief Architect Interiors, or Home Designer Professional, you might receive the first message mentioned above.

This message means that while you can view the plan and create various camera views, you will not be able to make any modifications to the plan other than creating text annotations.

If this particular plan was sent to you by a professional, and they want to allow you to edit this file,

they must enable the "Allow Editing in Select Home Designer Products" setting within the Plan Defaults before sending the file.

Please see the Related Articles section below for more information.

If the plan you received has been set to allow editing in Home Designer products, then you will instead receive the second message mentioned above.

This message is purely informative and is simply telling you that this plan has been configured to allow you to modify certain aspects of the plan. Click **OK** to continue and work with the plan.

Related Articles

<u>Sharing a Plan File With a Home Designer User (https://www.chiefarchitect.com/support/article/KB-00516/sharing-a-plan-file-with-a-home-designer-user.html)</u>

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