

Message: The selected page size is not supported.

Reference Number: **KB-00112**

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The information in this article applies to:



DESCRIPTION

When attempting to print a plan, I receive the following message:


- "#272012808 - The selected page size is not supported. Please set the printer page size to _ inches or smaller."

What does this mean, and how can I print to a larger size?

RESOLUTION

This message will appear any time you attempt to print to a paper size larger than what your particular Home Designer version supports.

To resolve this issue, you have two different options:

- Select **File> Print> Print**  from the menu. Under the Paper heading, use the **Size** drop-down menu to resize your print job to a supported size.
- [Upgrade your Home Designer software \(https://www.homedesignersoftware.com/discounts/\)](https://www.homedesignersoftware.com/discounts/) to a version that is designed to print to a larger size.

Starting with Home Designer 2021, Home Designer Suite, Architectural, and Pro can print to any size.

Print size limitations for legacy and discontinued versions

- Home Designer Essentials (Discontinued): **Legal - 8 ½" x 14"**
- Home Designer Interiors (Discontinued): **ARCH B - 12" x 18"**
- Home Designer Suite 2020 and prior versions: **ARCH B - 12" x 18"**

- Home Designer Architectural 2020 and prior versions: **ARCH B - 12" x 18"**
- Home Designer Pro 2020 and prior versions: **ARCH C - 18" x 24"**

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