

Resetting your Chief Architect Password

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The information in this article applies to:



PROBLEM

I want to sign in to my Chief Architect account, but I forgot my password. How can I reset my password so I can gain access to my account?

SOLUTION

1. Click on the **My Account** link located at the top of the website.
2. Click on **Forgot My Password**.

Note: If you're currently signed in, but you no longer remember your password, sign out of your Chief Architect account to gain access to the Forgot My Password option.

3. Enter the e-mail address associated with your account and click **Submit**.
4. An e-mail with further instructions will be sent to your e-mail account.

If you continue to have trouble accessing your account, please [contact our Customer Service team](https://www.chiefarchitect.com/company/contact.html) (<https://www.chiefarchitect.com/company/contact.html>) for further assistance.